

5.0 LEADERSHIP

5.2 QUALITY POLICY

The quality policy of our company has been formulated by management and is regularly reviewed and revised as necessary in the context of the management assessment. It considers the customer expectations and needs, includes the commitment of all company levels to fulfil the defined requirements as well as to the continuous improvement and forms the framework for the definition and verification of the quality targets. The quality policy serves as a guideline for all employees to carry out their work.

The company management is responsible for the fact that it is made known, understood and implemented throughout the company by means of the notice boards in the departments.

The Quality Policy of Feller UK is as follows:

Feller (UK) Ltd is fully committed to quality. Our overriding objective is to put our customers first in every aspect of our organisation. By constantly examining, reviewing and updating our processes we endeavour to offer products that meet the highest standards of quality that satisfy customers requirements and expectations.

To realise this, it is the policy of the Management team to ensure continuous improvement in all aspects of the organisation. This is accomplished by setting realistic and measurable quality objectives, by providing the appropriate resources necessary for the achievement of quality and by equipping our employees with the competencies necessary to achieve these objectives. We are committed to monitoring the effectiveness of our systems by reviewing customer service feedback and internal auditing of our processes and through regular management team reviews.

Feller is committed to maintaining the quality system compliant with ISO 9001:2015 and aims to ensure compliance with all industry related standards, legislation and internationally recognised standards of approval.

Feller's Quality Policy applies to all employees.

The Quality policy is available to all relevant interested parties, as appropriate.

Signed:

Trevor Evans (Division Manager)



Callum Gordon (Quality & Environmental Engineer)

